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Privacy Policy for Neighborhood House

At Neighborhood House, we take your privacy seriously. This policy explains how we collect, use, and protect your personal information when you interact with us.

What Information We Collect

We collect personal information that you provide to us when you make a donation, sign up for our newsletter, apply for our services, or register for an event. This information may include your name, address, email address, and phone number.

How We Use Your Information

We use your information to communicate with you about our programs, events, and fundraising activities. We may also use your information to process donations, issue receipts, and keep you updated on our activities. We do not sell or disclose your information to third parties.

How We Protect Your Information

We take reasonable measures to protect your information from unauthorized access, theft, and disclosure. We use physical, technical, and administrative safeguards, such as restricted access to our building, passwords and dual authentication for our computer systems, and policies and procedures to safekeep information. However, please note that no data transmission over the internet can be guaranteed to be completely secure.

Access to Your Information

You may have access to delete or correct your personal information at any time. If you would like to review or update your information, please contact us at (309) 674-1131. We will respond to your request within a reasonable timeframe.

Changes to Our Privacy Policy

We reserve the right to update this privacy policy from time to time. We will notify you of any changes by posting the new policy on our website. Your continued use of our website or services after the effective date of any changes constitutes your acceptance of the revised policy.

Contact Us

If you have any questions or concerns about our privacy policy, please contact us at (309) 674-1131.